



## AMEREJUVE POLICIES – LASER HAIR REMOVAL

**WARNING: ANTIBIOTIC USE within 14 days prior to any Laser Hair Removal treatment is strictly prohibited.**

Should you begin antibiotics of any kind, it is your sole responsibility to make all needed changes to scheduled treatment dates and times. Amerejuve is NOT responsible for verifying with you or reminding you about the use of antibiotics when scheduling your appointments. The last dose of any antibiotic must be a minimum of 14 days prior to a scheduled Laser Hair Removal treatment. Should you change or cancel your appointment within 24 hours or arrive for a treatment and need to be rescheduled due to antibiotic use within the 14 day period, you will be charged \$50 per session originally scheduled and then be rescheduled (or \$50 equivalent will be deducted from your Amerejuve Rewards account).

**SHAVING:** All hair removal treatments require the treatment area to be clean shaven. ONLY shaven areas will be treated. Should an area be partially shaven, Amerejuve will treat the shaved portions and the treatment will be considered completed. If you should arrive unshaven, you will be charged \$50 per body area that will need to be rescheduled. Or you may elect to forfeit that treatment from your purchase.

**APPOINTMENT CANCELLATIONS AND NO-SHOWS:** All treatment appointments scheduled must be rescheduled or canceled no less than 24 hours prior to the scheduled appointment time. Amerejuve will charge your "Amerejuve Rewards" account a \$50 fee scheduled for all appointment changes made within 24 hours of the original scheduled time, or if you do not show up to your scheduled appointment. If you do not have an "Amerejuve Rewards" account with at least a balance of \$50, then Amerejuve reserves the right to charge you \$50 per canceled or no-show session. If you make any appointment within 24 hours, you will not be able to change, cancel or reschedule the appointment. Amerejuve will make every effort to make courtesy calls to remind you of your appointment. However, it is your responsibility to make certain Amerejuve has the proper contact information for you. All fees will need to be paid prior to scheduling any future appointments. If for technical or other reasons, Amerejuve requests that your appointment be rescheduled, then your "Amerejuve Rewards" account will be credited the equivalent of \$50 per canceled session.

**LATE FOR YOUR APPOINTMENT:** If you arrive more than 10 minutes late for your appointment, Amerejuve reserves the right to consider you a no-show. If the schedule permits, we will perform all or part of your treatment areas. Amerejuve cannot be held responsible for late arrivals. If you have to reschedule any part of your original appointment, you will be charged a \$50 fee per rescheduled treatment areas (or deduct the equivalent from your "Amerejuve Rewards" account). All fees will need to be paid prior to scheduling any future appointments.

**REFUNDS/EXCHANGES:** Amerejuve requires full payments prior to scheduling any treatment appointments. ALL SALES ARE FINAL at the point of purchase. You may exchange any purchase within 6 months of the original purchase date. Purchase exchanges may be applied towards the value of any other requested service. No exchanges will be allowed more than 6 months after original purchase date, except for pregnancy or medical illnesses. The exchange value will be calculated by subtracting the pro-rated value of all services rendered from the purchased amount.

**RETURNED CHECKS:** Should a check be returned for insufficient funds, you will be charged a \$40 fee. You will not be able to make any appointments until the payment amount and fee has been paid and your records are current. Furthermore, Amerejuve will no longer accept this form of payment. You will either have to pre-pay with cash, or provide a credit card to secure payments.

**COURTESY APPOINTMENT REMINDERS:** Amerejuve will make every effort to make courtesy telephone call, email, and text reminders of your appointment. These calls are to confirm any appointment that you scheduled and are not guaranteed. All appointments are considered confirmed at the time an appointment has been made. To better ensure you receive a courtesy call, set up your voice mail, empty your voice mail box, and make sure your contact information is current. We also recommend that you opt-in to receive text and email reminders.

**CHILDREN:** Due to the nature of business at Amerejuve, children under the age of 13 will not be allowed in the laser treatment room for any reason. Should you bring children between the ages of 13-18, they must wait for you in our reception area. No children under the age of 13 will be left unattended in our facility at any time for any reason. If you bring young children to a Laser Hair Removal appointment, you will need to reschedule, and pay a \$50 fee per session for the rescheduled appointment.

**LIFETIME MAINTENANCE WARRANTY:** Hair growth and level of hair removal effectiveness will be different for every individual receiving Laser Hair Removal. Our maintenance warranty offers a great benefit should you need it. Should you need continued treatments beyond the original package purchased (package purchase required for our warranty), treatments may be continued for the original body area for 85% off the individual treatment price.

Amerejuve may have promotional offers, sales, and/or specials. Special pricing at the time of purchase will prevail and will not be adjusted, credited or refunded to reflect any new pricing that may be available after your original purchase. All cancellation policies, fees and exchanges will apply to all purchases, including sales, specials and promotions.

**NO POLICY EXCEPTIONS WILL BE MADE FOR ANYONE, FOR ANY REASON. PLEASE DON'T ASK.**

Amerejuve reserves the right to refuse service to anyone for reasons management deems appropriate.

Amerejuve also reserves the right to change or modify the terms of this agreement without notice.

I, the undersigned, understand, acknowledge and agree to all of the above terms and conditions.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_